

# Contrast Platform Bed

Formerly "Hybrid Frame"

Limited Warranty

100 Night Trial

Care & Assembly Instructions



Thank you for purchasing a new Tuft & Needle Contrast Platform Bed Frame (hereinafter the “bed frame” or “Product”). We hold ourselves to high standards and are confident that you’ll be pleased with your purchase. However, if you are dissatisfied or if you discover a defect in your Product, simply review our 100-Night Trial Policy and Limited Warranty and, if you believe that you are entitled to take advantage of their terms, please contact us at [support@tn.com](mailto:support@tn.com).

All products are carefully inspected prior to shipment. Please carefully inspect your bed frame at the time of delivery. PLEASE NOTE: If your bed frame or any part of it arrives damaged, please notify us within three (3) days

of receipt of your delivery; we will arrange for a replacement or return/refund as necessary, and you will not be responsible for any return fees or shipping charges. Please reach out to us by email at [support@tn.com](mailto:support@tn.com) or by phone at 877-842-2586 to report items that are damaged upon delivery. We reserve the right to request images of such damage. All claims for damage ascertainable under initial inspection must be made within three (3) days after you receive delivery of the Product; thereafter any physical damage to the bed frame that you do not report within three (3) days of delivery will invalidate the remainder of your 100-night trial. For more information about your limited warranty, visit [tuftandneedle.com/legal/warranty](https://tuftandneedle.com/legal/warranty).

# 12-Year Limited Warranty

## **Who and what does this Limited Warranty cover?**

We stand behind our bed frame and offer a 12-Year Limited Warranty to prove it. The terms of the Limited Warranty are as follows:

Your new Tuft & Needle Product is covered by a 12-Year Limited Warranty, which gives you specific legal rights. You may have other rights, but those vary from state to state. This Limited Warranty is not transferable and covers you only if you (a) are the original purchaser and current owner of the Product for which you are seeking recourse under the Limited Warranty and (b) purchased it directly from an authorized Tuft & Needle distribution channel – namely, the website at TN.COM (including purchases made while visiting a Tuft & Needle showroom), and Amazon.com. The Limited Warranty thus only applies during the period in which the Product is owned and controlled by the original purchaser of that Product. PLEASE RETAIN YOUR PURCHASE RECEIPT SO THAT YOU CAN PRESENT IT TO US IF NECESSARY.

In addition, because we cannot handle international shipping and logistics expenses, your bed frame must be in the United States at the time you wish to take advantage of the Limited Warranty.

This Limited Warranty is limited to material defects resulting from defective materials or workmanship in the Product you have purchased. Tuft & Needle will, for 12 years following the date of the original purchase, at Tuft & Needle's option in its sole discretion, repair or replace, or provide a substitute for, any piece or part of the Product found by Tuft & Needle to be defective in material or workmanship. The Limited Warranty applies under conditions of normal household use, but does not apply in the case of: negligence, soiling, improper cleaning, misuse, abnormal use, ordinary wear and tear, dings, dents or scratches, accident or commercial use. Color and variations are natural in wood and also are not covered by the Limited Warranty.

Specifically, this Limited Warranty covers the following defects, provided that they arise or appear in circumstances in which you have handled, maintained, and used the Product only for its intended purpose and have not subjected it to conditions likely to cause deterioration or damage beyond normal wear:

Any physical flaw in the material or a manufacturing defect that causes the bed frame or any component part thereof to split, crack, break, or otherwise fail under conditions of normal use and proper handling.

## **What will Tuft & Needle do?**

We will repair or replace the defective Product or the defective component(s) of the Product, if and as applicable. In the case of a manufacturing defect in a component of the Product, we may elect to repair or replace the component rather than replace the entire Product, and we reserve sole and complete discretion

over that election. If we elect to replace the Product or component, we will replace it with the model, version, color, or style available at the time of replacement, which may be different in certain respects than the original. If you wish to replace a defective Product with a more expensive Product, you may be required to pay the difference in price between the original Product and the more expensive Product.

Any repair or replacement will not extend the original period of limited warranty, nor will it constitute the beginning of a new limited warranty period.

**How long does the Limited Warranty coverage last?**

This Limited Warranty for your new Tuft & Needle bed frame lasts for twelve (12) years from the date of purchase. We don't pro-rate the terms (i.e., we don't reduce the total amount as time goes on).

**What is not covered by this Limited Warranty?**

This Limited Warranty does not cover changes to your bed frame that are caused by or result from normal wear and use, or changes or damage resulting from your failure to care properly for the bed frame. Nor do we cover changes caused by or resulting from circumstances or uses that go beyond the ordinary, intended maintenance and household uses of a bed frame, or if you use it in a manner incompatible with the care instructions or the intended design and use. If you have questions about proper maintenance and use of your bed frame, please contact us at [talk@tuftandneedle.com](mailto:talk@tuftandneedle.com).

In addition, some degree of individualization of your Tuft & Needle bed frame should be expected. Imperfections that do not prevent ordinary use and enjoyment of the Product by a reasonable person are not considered to be defects. For example, surfaces may not be perfectly even, and color, finish, and other kinds of aesthetic variations are natural in wood. These are not "defects" for which you can seek a remedy under this Limited Warranty.

More specifically, this Limited Warranty excludes: (a) minor imperfections and slight cosmetic flaws; (b) normal wear and tear; (c) scratches, dings, dents, stains, soiling, burns, and discoloration that occur over time; (d) dampness or mold; (e) individual or personalized allergies and sensitivities; (f) color and finish variations; and (g) naturally occurring wood aromas.

In addition, this Limited Warranty does not cover conditions resulting from abusive handling, misuse, or neglect. Accordingly, the following circumstances, if discovered upon inspection, will void your Limited Warranty: (a) any unsanitary condition; (b) burns; (c) physically abusing the Product; (d) attempting to clean the Product in an inappropriate manner; and (e) improper location of use or storage of the Product (including storage in damp locations, areas infected with insects or rodents, excessive heat or proximity to a heat source, or any other unprotected storage areas); and (f) purchase from resellers who are not authorized retailers.

# 100-Night Trial Policy

PLEASE NOTE: Any physical damage to the bed frame that you do not report to Tuft & Needle within three (3) days of delivery of your bed frame will void the remainder of the 100-night trial.

If within the first 100 nights of sleeping on your new Tuft & Needle bed frame you're not completely satisfied—for any reason—you may return it, if it remains in like-new condition and is undamaged, for a full refund. Damaged bed frames will not be accepted for return. If you return a product under our 100-Night Trial Policy that we originally shipped to an address in Alaska or Hawaii, we will be unable to refund the shipping fees that you paid for the original delivery. Please retain your bed frame packaging materials to use in the event you wish to take advantage of the 100-night trial.

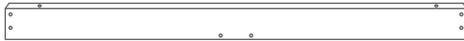
# Caring for your Contrast Platform Bed Frame

- ▶ Wood components of bed frame do not require special waxing or oiling. Never use solvents, harsh chemicals or abrasives on their finishes. Clean as necessary with a clean cloth and a solution of cool water and mild detergent. You may also dust at any time with a clean, dry, soft cloth.
- ▶ To move the frame, we recommend that you please use two people to lift it and avoid pulling or dragging the frame across floors.
- ▶ Moisture and heat can damage a wood finish. To prevent moisture damage, promptly wipe up any spills or any other moisture. To prevent heat damage, avoid placing your bed frame too close to heat sources such as HVAC vents and radiators.
- ▶ Avoid dragging sharp or rough objects across the surface of your bed frame, or it will become scratched.
- ▶ Wood legs may expand and contract with seasonal humidity changes. Maintaining consistent humidity levels will minimize movement in the wood and help to prevent warping.
- ▶ Over time, air and sunlight may change the color of natural wood. To prevent fading, avoid placing your bed frame in direct sunlight.
- ▶ To move the frame, we recommend that you please use two people to lift and carry the frame and place it in the desired place. Avoid pulling or dragging the frame across floors.
- ▶ Weight capacity: 800 lbs.

# Parts



x1 Headboard



x1 Headboard Rail



x6 Slat



x1 Center Support Beam



x2 Siderail



x1 Footboard Rail



x1 Center Support Leg



x4 Wood Leg



x2 Headboard Bracket  
*(3 pieces for King and Cal King sizes)*

# Hardware



x32 Bolts  
*(36 pieces for King and Cal King sizes)*



x4 Bracket Nuts  
*(6 pieces for King and Cal King sizes)*

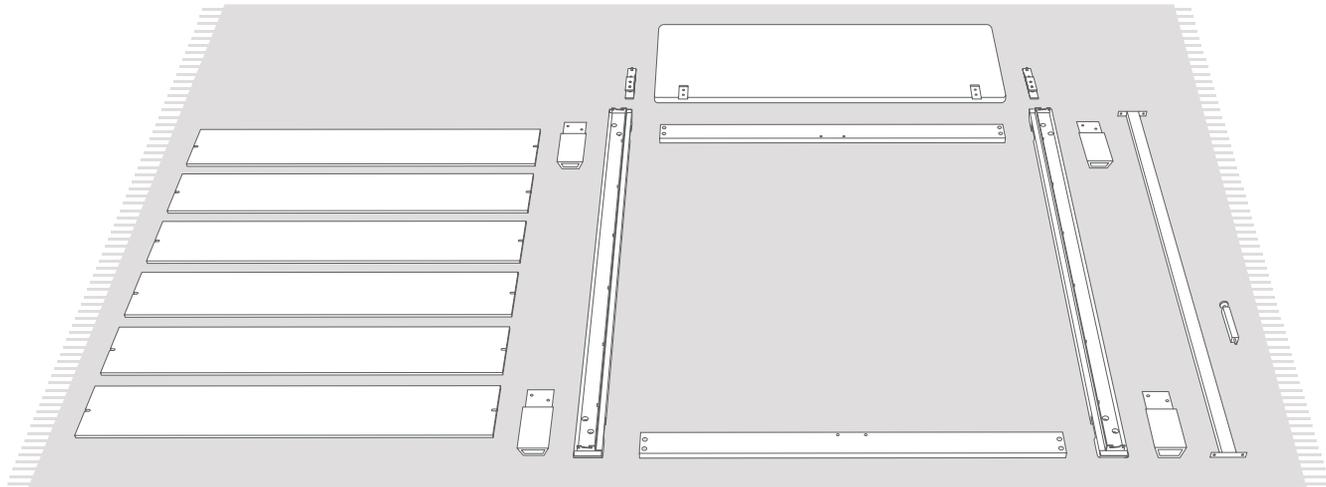


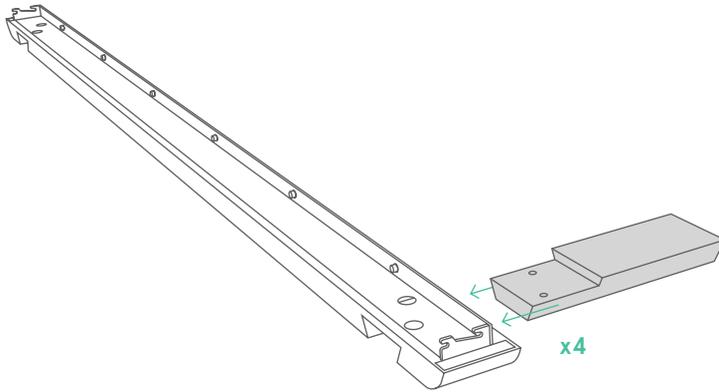
x1 Allen Wrench

# Assembly

**This bed frame is heavy.** For a safe and proper assembly, two-person assembly is recommended.

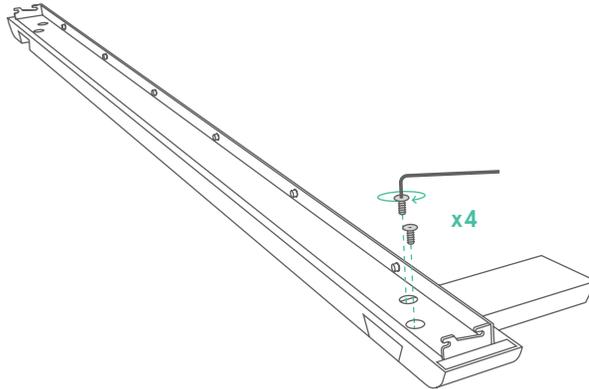
- 1 Arrange all frame parts on the floor. We recommend placing them on a soft rug or carpet.





2

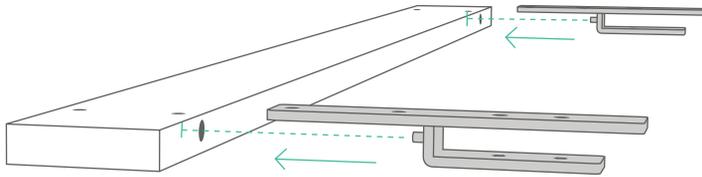
Insert wood leg into siderail.  
Repeat step for all four legs.



3

Using the tool and bolts provided,  
fasten each leg to the siderail. Repeat  
step for all four legs.

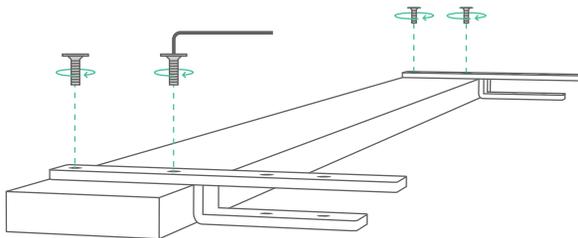
Questions about assembling your frame? Call us at 877-842-2586



4

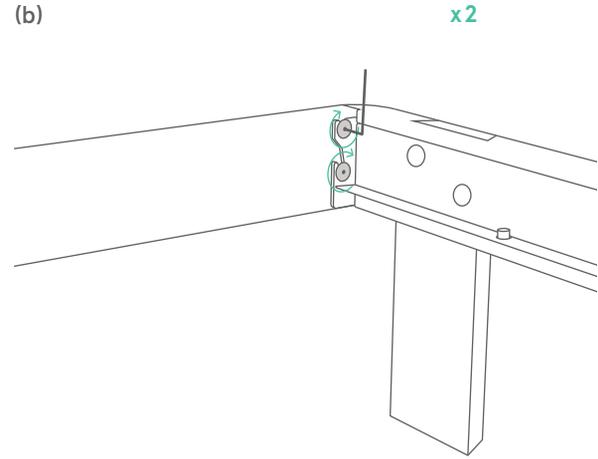
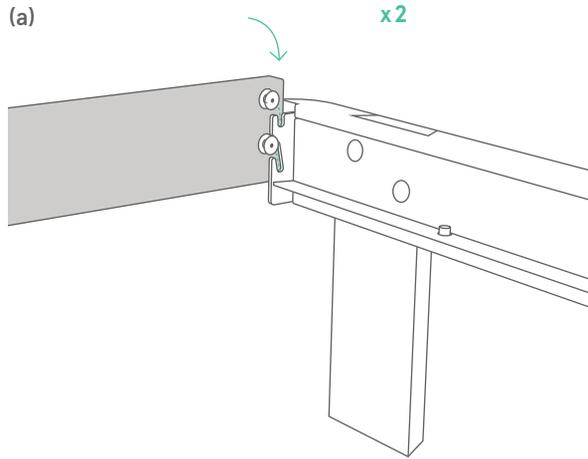
Insert small metal post that is located on the bracket into the opening on the top-side of the headboard rail.

*Note: Three total brackets are included for King and Cal King sizes*



5

Fasten bracket to the headboard rail with two bolts. Repeat this on each bracket.

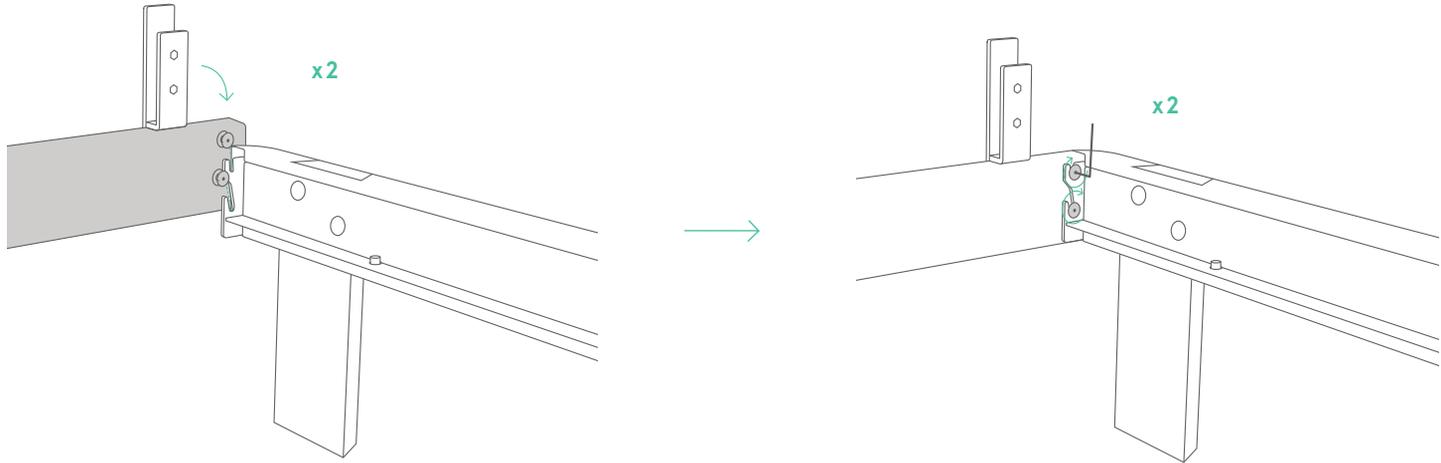


6

(a) Attach the footboard rail to siderail by aligning its bolts into the hook-shaped hardware on the siderail. Repeat this on both sides of the footboard rail.

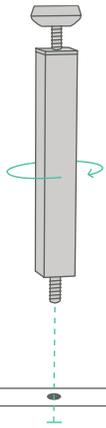
(b) Once locked into hook-shaped hardware, tighten each bolt.

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7

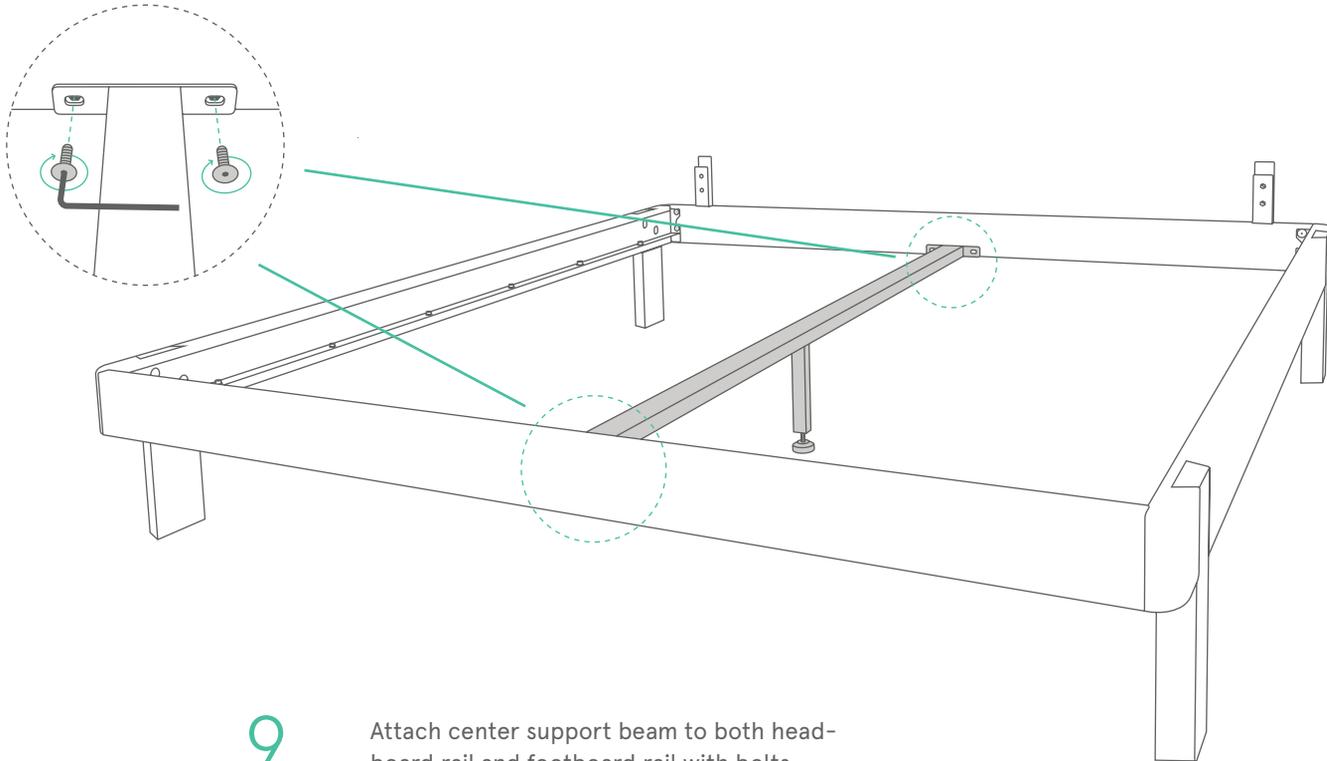
Repeat previous step to attach headboard rail to siderails.



8

Thread the center support leg to the center support beam.

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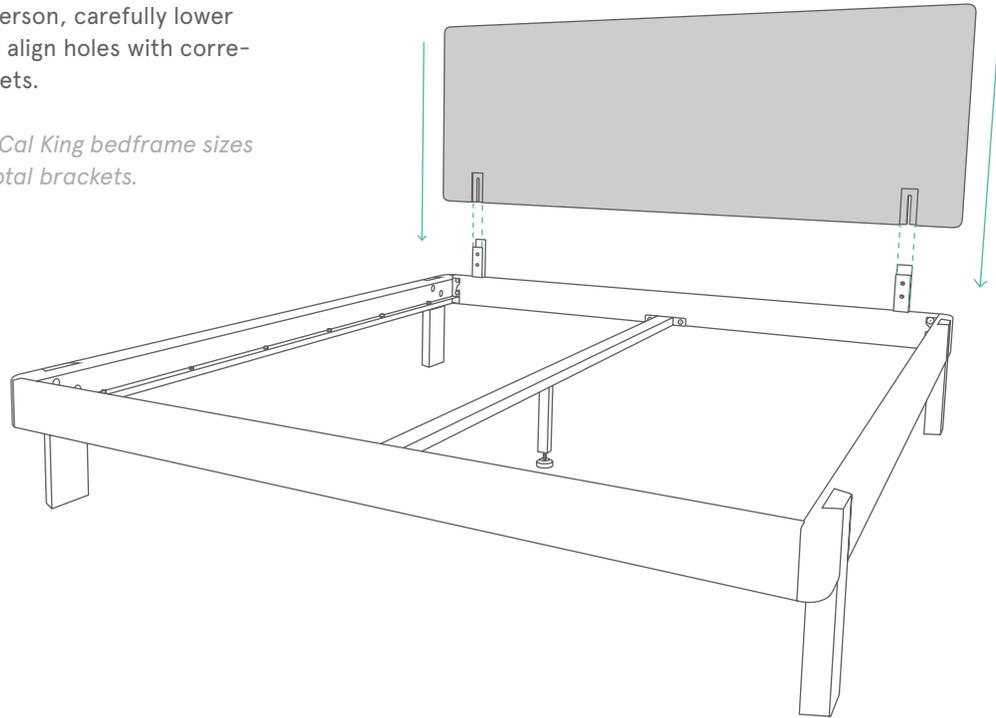
9

Attach center support beam to both headboard rail and footboard rail with bolts.

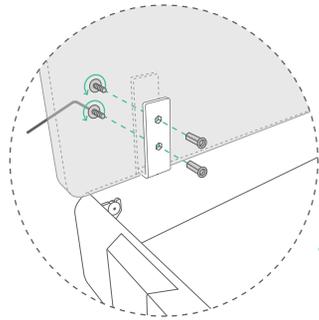
10

With another person, carefully lower headboard and align holes with corresponding brackets.

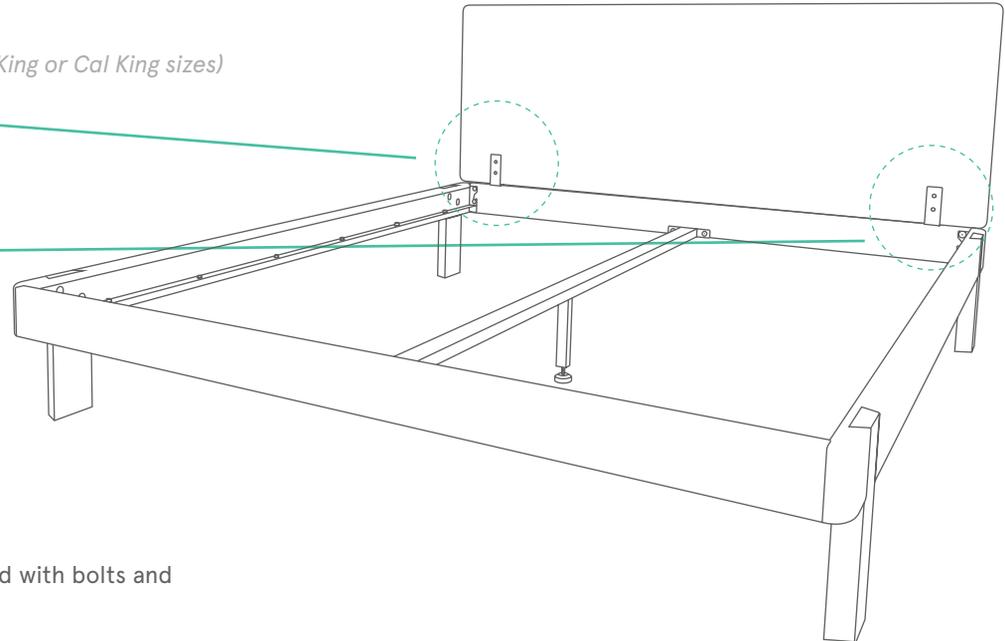
*Note: King and Cal King bedframe sizes include three total brackets.*



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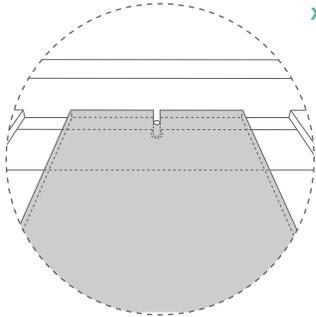


**x2**  
(x3 if King or Cal King sizes)

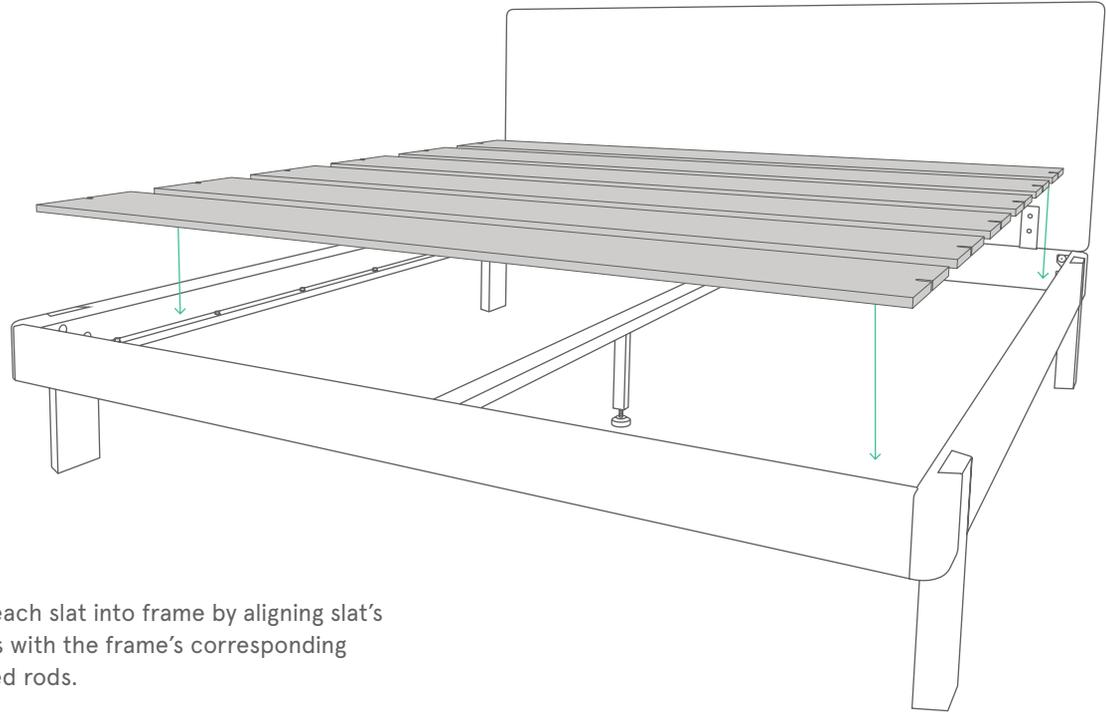


**11**

Secure headboard with bolts and bracket nuts.



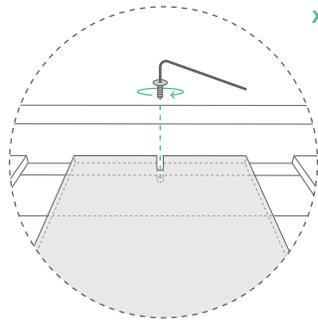
x12



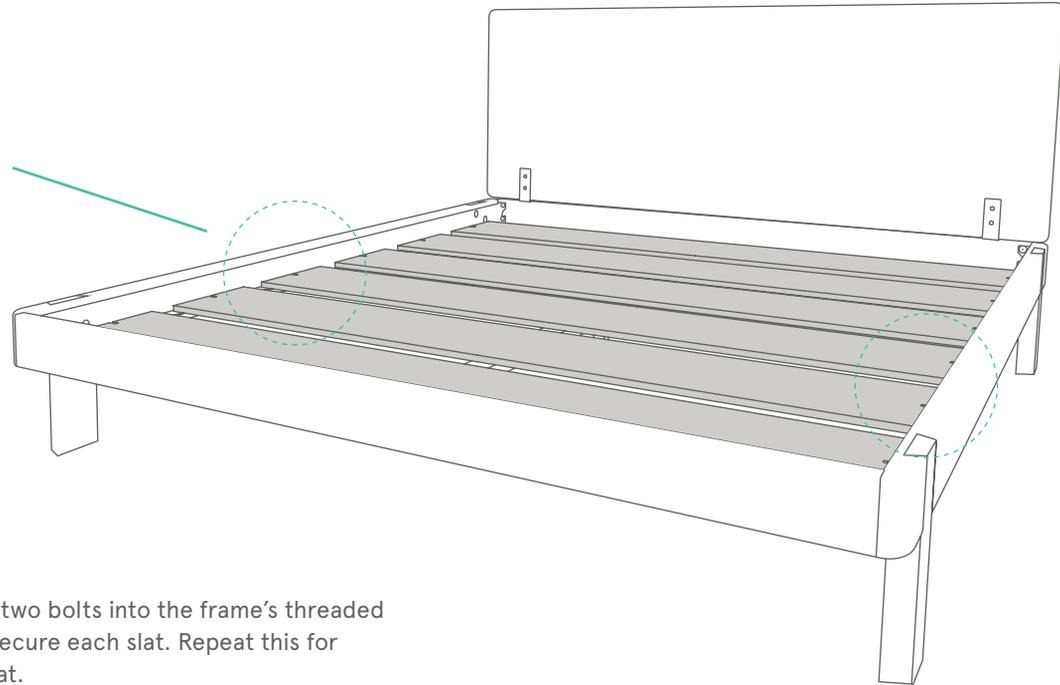
12

Lower each slat into frame by aligning slat's notches with the frame's corresponding threaded rods.

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x12



13

Tighten two bolts into the frame's threaded rod to secure each slat. Repeat this for every slat.

When all slats are tightened down, you're finished. Good night!

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