# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>100-Night Trial</td>
<td>4</td>
</tr>
<tr>
<td>10-Year Limited Warranty</td>
<td>4</td>
</tr>
<tr>
<td>Safety</td>
<td>6</td>
</tr>
<tr>
<td>Introduction</td>
<td>14</td>
</tr>
<tr>
<td>Box Contents</td>
<td>18</td>
</tr>
<tr>
<td>Assembly</td>
<td>23</td>
</tr>
<tr>
<td>Disassembly &amp; Transportation</td>
<td>36</td>
</tr>
<tr>
<td>Operation</td>
<td>38</td>
</tr>
<tr>
<td>Cleaning &amp; Maintenance</td>
<td>45</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>47</td>
</tr>
<tr>
<td>Technical Data</td>
<td>51</td>
</tr>
<tr>
<td>Final Disposal</td>
<td>53</td>
</tr>
</tbody>
</table>
100-Night Trial & 10-Year Limited Warranty

Thank you for purchasing a new Tuft & Needle adjustable bed frame (hereinafter the “bed frame” or “Product”). We hold ourselves to high standards and are confident that you’ll be pleased with your purchase. However, if you are dissatisfied or if you discover a defect in your bed frame, simply review our 100-Night Trial Policy and 10-Year Limited Warranty and, if you believe that you are entitled to take advantage of their terms, please contact us at support@tn.com.

All products are carefully inspected prior to shipment. Please carefully inspect your bed frame at the time of delivery. PLEASE NOTE: If your bed frame or any of its component arrive damaged, please notify us within three (3) days of receipt of your delivery; we will arrange for a replacement or return/refund as necessary, and you will not be responsible for any return fees or shipping charges. Please reach out to us by email at support@tn.com or by phone at 877-842-2586 to report items that are damaged upon delivery. We reserve the right to request images of the damage. All claims for damage ascertainable under initial inspection must be made within three (3) days after you receive delivery of the bed frame; thereafter any physical damage to the bed frame [parts as addressed above] that you do not report within three (3) days of delivery will invalidate the remainder of your 100-night trial.
100-Night Trial Policy

If within the first 100 nights of sleeping on your new Tuft & Needle bed frame you’re not completely satisfied—for any reason—you may return it, if it remains in like-new condition and is undamaged, for a full refund. Damaged bed frames will not be accepted for return. If you return a product under our 100-Night Trial Policy that we originally shipped to an address in Alaska or Hawaii, we will be unable to refund the shipping fees that you paid for the original delivery. Please retain your bed frame packaging materials (safely out of the reach of children and pets) to use in the event you wish to take advantage of the 100-night trial.

Two-Person Assembly

The Adjustable Bed Frame, and certain individual pieces, can be quite heavy, so please ask an adult to help you assemble it. Plus, having two people to hold everything in place during assembly makes it even easier than it already is! Bonus, your buddy is now there to help you move the bed frame so you don’t drag or pull it across the floor (which we greatly discourage).

Limited Warranty

For more information about your limited warranty, visit: tuftandneedle.com/legal/warranty.
Safety
Important Safety Information for Your T&N Adjustable Frame ("Bed Frame")

General Safety Information

The following safety regulations and obligations are valid when handling the system:

- Do not operate the product unless it is in full working order
- Do not remove, change, bridge, or bypass any protection or safety features
- Do not convert or modify the T&N Adjustable Frame without written approval
- Do not use unauthorized spare parts for repair
- Only physically able adults are allowed to assemble the product
- Do not attempt to change or replace parts unless the product is in a de-energized state
- Ensure that no children or animals are in the proximity of the Bed Frame when operating it
- Ensure nothing obstructs the Bed Frame’s range of motion (e.g. night stands or open windows)
- Do not sit directly on any Platform when operating the Bed Frame. Distribute your weight evenly

Overview

This Owner’s Manual was designed according to the UL 962 Standard for Household and Commercial Furnishing. It contains safety instructions. All users must read the Owner’s Manual. All users have a responsibility to observe the safety instructions. Important accident prevention advice is found in this chapter.
**Intended Use**

The T&N Adjustable Frame is an electrically controlled Bed Frame. Its sole intended use is described in this documentation. The T&N Adjustable Frame is designed for indoor use and household use only. Outdoor use is forbidden. The Bed Frame is operated by a Remote Control.

The T&N Adjustable Frame may only be used with suitable mattresses. Suitable mattresses must comply with Federal Register 16 CFR Part 1633. If unsure, ask your mattress provider if your mattress is compatible with electrically adjustable Bed Frames. The Bed Frame must not be used without a mattress, or with water-based mattresses. The Bed Frame may only be assembled and used by adults. It is not designed for children or animals.

The recommended maximum load on the Bed Frame is 1000 lbs (including the mattress). Weight must be distributed evenly. No individual Platform is designed to support or lift this weight. Users should get in and out of bed only when the Bed Frame is in a flat (horizontal) position. Do not place your entire weight on the head or foot section, especially if the Bed Frame is in an elevated position. Do not stand on the Bed Frame or Platforms at any time. Exceeding the recommended maximum load could damage the product and void the warranty.

Usage outside of the intended use described in this Owner’s Manual is only allowed with written consent by Tuft & Needle. Improper operation or usage outside of the intended use can result in personal injury and damage to the system. Liability and warranty claims are void in cases of usage outside of the intended use.

**Hospital / Medical Disclaimer**

The T&N Adjustable Frame is not designed to comply with medical or hospital standards. It is therefore not suitable for domestic or commercial medical use.
- Do not use the Bed Frame near to tent type oxygen or therapy equipment
- Do not use the Bed Frame near to other potentially explosive gases
Reasonably Foreseeable Misuse

Reasonably foreseeable misuse with the The T&N Adjustable Frame includes, but is not limited to:

- Using the Bed Frame as a climbing aid
- Jumping on the Bed Frame
- Allowing children or animals to climb on or under the Bed Frame
- Using the Bed Frame without a mattress or with a water-based mattress
- Overloading the Bed Frame (max. load is 1000 lbs evenly distributed)
- Continuous use of the Bed Frame (see below)

Target audience

This Manual is addressed to all adults responsible for assembling the Bed Frame, who:

- Have (at least) basic technical knowledge
- Are physically able to lift the components
- Have fully read and understood this Owner’s Manual

NOTICE

The Bed Frame is not designed for continuous operation. If the motors are overworked, the Bed Frame will time-out automatically for several minutes. During this time, you will not be able to operate the Bed Frame. Continued excessive use of the Bed Frame can damage the product.

- Do not operate the Bed Frame continuously
- If the time-out is reached, do not operate the Bed Frame for at least 6 minutes. This will reset the time-out
Explanation of Symbols & Signal Words

⚠️ **DANGER**

The signal word DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

⚠️ **WARNING**

The signal word WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

 reserva

⚠️ **NOTICE**

The signal word NOTICE indicates a situation that will not lead to personal injury, but could lead to damage to the product or the environment.

⚠️ **CAUTION**

The signal word CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

Residual Risks

Residual risks are the risks that remain after all relevant safety standards have been complied with. These have been evaluated through a thorough risk assessment. Read all instructions before assembling and operating the Bed Frame.

⚠️ **DANGER**

To reduce the risk of electric shock:

- Always unplug the Bed Frame from the electrical outlet before cleaning.
WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:
- Unplug the Bed Frame from the outlet before putting on or taking off parts.
- Close supervision is necessary when the Bed Frame is used by, or near children, invalids, or disabled persons.
- Use this Bed Frame only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never operate the Bed Frame if it or any parts have a damaged Cable or Plug, are not working properly, have been dropped or damaged, or dropped into water. Return the bed for examination and repair or replace it.
- Keep all Cables away from heated surfaces.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate the Bed Frame where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect the Bed Frame, turn all controls to the off position, then remove plug from outlet.
- **WARNING:** Risk of injury – keep children away from the extended foot support (or other similar parts).
- **WARNING:** Risk of electric shock – connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

**Moderate risk of death or serious injury**

The Bed Frame can withstand a maximum load of 1000 lbs (evenly spread, including mattress). Overloading the Bed Frame, or any single Platform, may lead to death or serious injury.
- Do not overload the Bed Frame under any circumstances
- Do not stand on the Bed Frame. Do not apply the maximum load to the Foot or Head Platforms.
- Do not sit on the mattress while the Bed Frame is in motion. Distribute your weight evenly.
**WARNING**

**Moderate risk of death or serious injury**
Opening electrical components, or attempting improper conversions or modifications to electrical or mechanical components on the Bed Frame may lead to death or serious injury.
- Do not convert or modify the T&N Adjustable Frame
- Never open electrical components

**WARNING**

**Moderate risk of death or serious injury through crushing**
Crawling, laying, or reaching underneath the Bed Frame may lead to death or serious injury through crushing.
- Do not crawl, lay, or reach underneath the Bed Frame

**WARNING**

**Moderate risk of death or serious injury in explosive atmospheres**
Operating the T&N Adjustable Frame in potentially explosive atmospheres may lead to death or serious injury through explosions.
- Read the relevant directives to determine whether an atmosphere is potentially explosive
- Do not operate the T&N Adjustable Frame in potentially explosive atmospheres
**WARNING**

**Moderate risk of death or serious injury through crushing**
When the Bed Frame moves to a new position, it is possible that persons will be crushed between the Bed Frame and foreign objects. This may lead to death or serious injury.

- Do not store foreign objects underneath the Bed Frame
- Ensure nothing obstructs the Bed Frame’s range of motion (e.g. night stands or open windows)

**WARNING**

**Moderate risk of death or serious injury to children**
Misuse of the Bed Frame around children may lead to death or serious injury.

- Activate the Child Lock when children are present
- Keep children away from moving Platforms
- Do not allow children to play with the Bed Frame
Introduction
Preface

With the T&N Adjustable Frame, every effort has been made to ensure your comfort and safety. Each Bed Frame is rigorously tested to comply with all relevant safety standards and their requirements.

This Owner’s Manual is intended to enable persons to assemble and operate the Bed Frame safely. However, incorrect installation of the product, or usage outside of the intended use described in this Owner’s Manual may lead to hazardous situations. In Chapter 1, “Safety”, and throughout this Owner’s Manual, potential risks, their consequences, and steps to avoid harm are explained.

Observing the safety instructions in this Owner’s Manual will help you to avoid hazards and minimize damage to the system. All persons involved in the assembly of the system must have the full product documentation available to them at all times. Product documentation consists of this Owner’s Manual and any other relevant documents supplied by the manufacturer. Documentation must always be kept complete and legible.

Do you need support?

If you are experiencing technical problems, please contact our support team:

Phone: (877) 842-2586
E-Mail: support@tn.com
Liability

The descriptions of product characteristics in this Owner’s Manual are not a guarantee of the presence of these characteristics. Tuft & Needle is not liable for damage or injury caused by:

- Improper product use
- Disregard of the documentation
- Unauthorized product alterations
- Improper work on and with the T&N Adjustable Frame
- Operation of damaged products
- Improperly performed repairs
- Unauthorized changes to the operating parameters
- Disasters, external influence, and force majeure

Tuft & Needle assumes no liability for technical or printing errors, for deficiencies in this documentation, or for damages caused directly or indirectly by the delivery, performance, or usage of this documentation.

FCC Statement

The Radio Frequency for this product is 2.4 GHz

FCC Compliance

The T&N Adjustable Frame complies with FCC CFR 47 Part 15 Subpart B/C. Operation is subject to the following conditions:

1. The product may not cause harmful interference
2. The product must accept any interference received, including interference that may cause undesired operation

To comply with the FCC RF exposure compliance requirements, you may not make any changes to the product or the antenna. Changes to the antenna or the product could result in the product exceeding the RF exposure requirements. This may void your authority to use the product.
Electrical Grounding Instructions

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch A (see below). A temporary adapter that looks like the adapter illustrated in sketches B and C can be used to connect this plug to a 2-pole grounded outlet receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The rigid ear, lug, or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

This product is double-insulated. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED". The symbol (square within a square) may also be marked on the product.
Box Contents
Inspecting the Box(es)

Queen, King, and California King sizes are delivered in two boxes. The Split King size comes in four boxes. The boxes contain all parts and tools necessary to fully assemble and operate the system. Upon opening the packaging, use this checklist to ensure all the parts are present and in perfect condition. If any part is damaged or missing, contact Tuft & Needle. You can find the relevant contact details at the beginning of the Owner’s Manual. Ensure that the boxes are stored in a flat position in a dry place at room temperature.
Component Overview

A 1x Side Rail (Right)
B 1x Side Rail (Left)
C 4x Leg
D 2x Crossbar
E 4x Crossbar Knob
I 1x Control Box
J 1x Power Cable
K 1x Power Converter
- **F** 1x Head Platform
- **G** 1x Inner Platform
- **H** 1x Base Platform
- **L** 1x Inner Platform
- **M** 1x Foot Platform
- **O** 1x Retainer Bar
- **N** 16x Platform Screw
- **1x Remote Control**
- **2x AAA Batteries**
- **1x Assembly Tool**
Remote Control

Sharing the bed?

The Split King bed frames support 2 Twin XL-sized mattresses for a split sleep setup with 2 remotes.
Assembly
Tools & Equipment

The T&N Adjustable Frame should be assembled by two adults. If you assemble the Bed Frame alone, be careful when lifting heavy parts. No additional tools are needed. Ensure the assembly area is larger than the Bed Frame. Follow the steps carefully to assemble the Bed Frame correctly.

Unpackaging

Lay both boxes flat on the ground, ensuring they are the right way up (see notices on the packaging). Carefully open both boxes and check their contents, as described in Chapter 3, “Box Contents.”

Assembling a Split King?

The Split King Adjustable Frame arrives in four boxes which contain two frames. Assemble the first frame by following Steps 1 – 10 (pages 26-35). Repeat the process for the second frame. Next, place them side-by-side. Each can be adjusted by their own Remote Control.
**WARNING**

**Moderate risk of death or serious injury to children and animals**

The plastic packaging of the Bed Frame is a potential suffocation hazard. Leaving children or animals unsupervised with the empty packaging may lead to death through suffocation.

- Do not leave children or animals unsupervised
- Dispose of unnecessary packaging immediately

**NOTICE**

Ensure all parts are at room temperature. Parts that are too cold or hot may affect assembly.

**NOTICE**

Do not use a knife or a sharp object to unpack the Bed Frame. This may damage the product.

**NOTICE**

Placing the parts directly onto a hard floor may cause damage to the floor or the parts themselves. Use the cardboard packaging material to cushion the impact and avoid damage.
1. **Attaching the Legs**

1. Position the first Leg (C) below the Side Rail (A or B) as shown in the picture.

2. Ensure the holes on the Leg are on the same side as the hole on the Side Rail.

3. Insert the Leg and move it to the desired position.

4. Insert the Leg Screw into the hole and use the Assembly Tool to tighten it.

5. Repeat Steps 1-4 for each Leg. Ensure all Legs are set to the same height.

---

**CAUTION**

Risk of minor or moderate injury through cutting
Contact with sharp edges may lead to minor or moderate injury from cutting.
Preparing the Outer Frame

Lay the Crossbars (D) and Side Rails (A, B) on the ground, as shown in the picture.

IMPORTANT:

- Ensure the Crossbars are parallel and roughly 5 ft apart.
- Use the labels on the Side Rails to ensure they are oriented correctly.
- Use the Crossbars to determine the position of the Side Rails.

The Side Rails should be the width of the Crossbar apart.

DO NOT REMOVE PROTECTIVE MATERIAL OR STRAPPING TAPE. USE LABELS ON SIDE RAILS
Connecting the Bars

1. Lift the first Crossbar (D) and place one end of it into a slot on the Side Rail (Right) (A). Ensure the Thread on the Side Rail (the metal part facing upwards) passes through the hole at the end of the Crossbar.

2. Place a Crossbar Knob (E) onto the thread connecting the Side Rail and the Crossbar. Turn the Knob counter-clockwise until it is hand tight.

3. Repeat steps 1 and 2 with the second Crossbar for Side Rail (Right) (A).

CAUTION

Risk of minor or moderate injury through crushing
The Side Rails are not secured while they are standing alone. If they fall over, this may lead to minor or moderate injury through crushing.

- Do not attempt to stand the Side Rails upright before they are connected to the Crossbars
- Be careful not to knock over the Side Rails
- Ensure that you are wearing suitable footwear while assembling the Bed Frame
4 Connecting the Bars

1. Connect the Crossbars (D) to the Side Rail (Left) (B) as shown in the Step 3.

⚠️ CAUTION

Risk of minor or moderate injury through crushing
Gripping the Side Rails’ moving parts may lead to minor or moderate injury through crushing.
• Do not touch moving parts when lifting or moving the Side Rails. Only grip the fixed parts

⚠️ CAUTION

Risk of minor or moderate injury through crushing
While screwing in the Crossbar Knobs, you will need to lift the moving parts of the Side Rails. Allowing these parts to fall may lead to minor or moderate injury through crushing.
• Ensure moving parts do not fall down during assembly
Preparing the Control Box

1. Insert the 4 Motor Cables from the Side Rails (A, B) into the Plug Ports on the Control Box (I). Ensure that the color of the Plug matches the color of the Plug Port.

2. Insert the Power Converter Cable (J) into the Control Box. Lay the Cable flat along the floor to reduce the risk of tripping.

---

CAUTION

Risk of minor or moderate injury through crushing
While screwing in the Crossbar Knobs, you will need to lift the moving parts of the Side Rails. Allowing these parts to fall may lead to minor or moderate injury through crushing.
- Ensure moving parts do not fall down during assembly

---

CAUTION

Risk of minor or moderate injury through crushing
Gripping the Side Rails’ moving parts may lead to minor or moderate injury through crushing.
- Do not touch moving parts when lifting or moving the Side Rails.
  Only grip the fixed parts
6 Attaching the Base Platform

1. Turn over the Base Platform (H) and lay it flat across the center of the Bed Frame. The Net should face downwards.

2. Ensure that the Platform is correctly positioned. There should be 3 Mounting Holes on each Side Rail (A, B) either side of the Platform.

3. Use 4 Platform Screws (N) to fix the Platform by hand. Turn each screw until it is hand-tight.

**CAUTION**

Risk of minor or moderate injury through tripping
While mounting the Platforms, you may have to step over the Power Cable. Tripping over the Cable may lead to injury.
- Be careful not to trip over the Cable
Mounting the Platforms

1. Use 4 Platform Screws (N) to attach the narrower, Inner Platforms (G, L) to the Side Rails on either side of the Base Platform.

2. Lay the Head and Foot Platforms (F, M) in position on the Side Rails.

3. Use the final 8 Platform Screws (N) to attach the Head and Foot Platforms to the Side Rails. (A, B).

**IMPORTANT**

- Use the labels on the Head and Foot Platforms (F, M) to ensure they are identified correctly.
- Use the labels on the Side Rails (A, B) to ensure the Platforms are at the right end.
- Ensure the Platforms are oriented correctly. The curved edges should face outwards and the Brackets for the Retainer Bar should face downward.
8 Attaching the Retainer Bar

1. Move the Retainer Bar (K) into position. The two ends of the Bar should be inside the Brackets at the end of the Foot Platform (M).

2. Press the Retainer Bar (O) firmly towards the Bed Frame to click it into place.
1. Connect the Power Cable (K) to the Power Converter (J).

2. Lay the Power Cable along the wall behind the Bed Frame to minimize the risk of tripping.

**NOTICE**

Stretching the Power Cable may damage it. This may lead to malfunctions with the Bed Frame.

**NOTICE**

Ensure the Cable is plugged into the mains properly. Bad connections can damage the system.

**NOTICE**

If the Bed Frame is too close to the wall (or touching it), it may collide during movement. To avoid damage to the Bed Frame and the wall, ensure a small distance is kept.
Inserting the Batteries

Insert two 1.5V AAA batteries into the Remote Control and slide the cover into position. The batteries are provided for you.

NOTICE

Replace the batteries in the Remote Control once a year. Do not use rechargeable batteries.
Disassembly & Transportation
Disassembly

To disassemble the T&N Adjustable Frame, you must first disconnect the Bed Frame from the power source. Then, follow the assembly instructions in reverse order. To minimize the risk of pinching when transporting the Side Rails, secure all moving parts with packaging tape.

Transportation

After it has been fully assembled, the Bed Frame should only be moved short distances within the same room. Lifting the Bed Frame requires two people. To lift the Bed Frame:
- Ensure that the Bed Frame has first been moved to the Sleeping Position.
- Stand at opposite sides of the Bed Frame (long sides) and grip the Base Platform.

⚠️ CAUTION

Risk of minor or moderate injury through crushing
Tilting the Bed Frame when lifting or moving the T&N Adjustable Frame may lead to minor or moderate injury through crushing.
- Keep the Bed Frame level while lifting or moving it
- Do not attempt to lift or move the Bed Frame alone

⚠️ NOTICE

Moving the Bed Frame on its side or upside down may lead to damage to the product.
- Only move the Bed Frame while it is in horizontal position (Platforms facing upwards)
- Disassemble the Bed Frame before moving it to a different location
Operation
Remote Control

Each T&N Adjustable Frame is supplied with a Remote Control. Your Remote Control allows you to operate the Bed Frame from a distance of 23 feet (7 m). The Remote Control supplied with your product depends on the model you have ordered. Your Remote Control may include the following:

**NOTE:** The Remote Control supplied with your product may vary.

- **LED Array**
  Shows the function that the Bed Frame is currently performing.

- **Head Platform (on right) and Foot Platform (on left) UP/DOWN Buttons**
  Move the Head and Foot Platforms up and down.

- **Sleeping Position Button**
  Moves the Bed Frame to a flat position.

- **Memory Position Buttons**
  Move the Bed Frame to a saved Memory Position.

- **Child Lock Button**
  Enables or disables the Child Lock (when held for 3 seconds).

- **Wireless Sync Indicator**
  Blinks when Wireless Sync Mode is starting/ending.

- **Wireless Sync Button (alongside remote)**
  Activates or deactivates Wireless Sync Mode.
**NOTICE**

Pressing too many Buttons in a short space of time can cause damage to the system.
- Wait one second between pressing different Buttons

**WARNING**

Risk of minor or moderate injury to children
Misuse of the Remote Control by children could lead to minor or moderate injury.
- Activate the Child Lock when children are present
- In Wireless Sync Mode, ensure the Child Lock feature is activated on both Remote Controls
- Do not allow children to play with the Remote Control
Paring the Remote Control

You must pair the Bed Frame to a Remote Control before operation. Ensure the Bed Frame has been unplugged for at least 10 seconds, then proceed as follows:

1. Plug the Bed Frame into the mains. This will automatically switch it to Pairing Mode for 30 seconds.

2. In this time, the Bed Frame will search for Remote Controls to be paired with.

3. During Pairing Mode, press any Button. This will pair the Remote Control to the Bed Frame.

Unpairing the Remote Control

1. Press and hold the Head and Foot Platform UP Buttons for at least 15 seconds.

2. Test the Remote Control to check that it has been safely unpaired.

Moving the Bed Frame Up and Down

You can use the UP and DOWN Buttons to move the Head and Foot Platforms up and down:

1. Press and hold the UP or DOWN Button for the Platform you wish to adjust.

2. Wait until the Bed Frame has reached the desired position.

3. Release the UP or DOWN Button.

The Bed Frame will move until the Button is released or the highest / lowest position is reached.

CAUTION

Risk of minor or moderate injury

Multiple Bed Frames may be in range of your Remote Control. Operating the wrong Bed Frame may lead to minor or moderate injury.

- Ensure the Remote Control is paired to the correct Bed Frame.
- Ensure the Remote Control has been safely unpaired before using it on another Bed Frame.
Saving a Memory Position

There are two pre-saved Memory Positions: Anti-Snore (Position 1) and Zero Gravity (Position 2). Press the Memory Position Buttons on the Remote Control to move to these positions. You can change saved Memory Positions to new Memory Positions. To do this, proceed as follows:

1. Press and hold the UP or DOWN Button for the Platform you wish to adjust
2. Wait until the Bed Frame has reached the desired position
3. Release the UP or DOWN Button
4. Press and hold the Button for the new Memory Position for at least 3 seconds
5. Release the Memory Position Button to save position

Performing a Flat Position Reset

To perform a Flat Position Reset, press the Sleeping Position Button for at least 15 seconds, then:

1. The Remote Control displays “F” to confirm the input.
2. Press and hold the Sleeping Button again to move the bed to the flat position
3. The Reset is complete

If two beds are in Wireless Sync Mode, turn off Wireless Sync and reset each bed separately.

Moving the Bed Frame to a Saved Memory Position

Proceed as follows to move the Bed Frame to a saved Memory Position:

1. Press the Memory Position Button for the Memory Position you wish to move to (for less than three seconds)
2. Wait for the Bed Frame to move to the saved Memory Position

Moving the Bed Frame to the Sleeping Position

The Sleeping Position is the Bed Frame’s lowest position. While in the Sleeping Position, all Platforms are horizontal. Proceed as follows to move the Bed Frame to the Sleeping Position:

1. Press the Sleeping Position Button (do not hold the Button)
2. Wait for the Bed Frame to move to the Sleeping Position
Activating the Child Lock

Always activate the Child Lock when children are near the Bed Frame. Proceed as follows:
1. Press and hold the Child Lock Button for at least three seconds
2. Ensure that the LED Array shows “L”. This means the Child Lock is active
3. To de-activate the Child Lock, press and hold the Child Lock Button for at least three seconds

Wireless Sync Mode

IMPORTANT:

Wireless Sync Mode allows you to control two Bed Frames with one Remote Control. If you only have one Bed Frame, or if your Remote Control does not support Wireless Sync, continue reading at the next chapter.

Before you activate Wireless Sync Mode, please ensure:

• Both Bed Frames are standing next to each other
• The Bed Frames will not collide with each other when moving
• Each Bed Frame can be controlled using its own Remote Control

To Activate Wireless Sync Mode:

1. Press the Wireless Sync Button on both Remote Controls (on the left side of the Remote Control) simultaneously for 3 seconds
2. Ensure that the Wireless Sync Indicator on both Remote Controls blinks for 5 seconds. When the blinking stops, the two Bed Frames have been paired
   • If the Bed Frames do not move together, repeat the steps, making sure the Sync Indicator on both Remote Controls is blinking.
   • If only one Remote Control operates both Bed Frames, deactivate Wireless Sync and repeat steps 1 and 2.
   • If both Remote Controls are paired to the same Bed Frame, unplug the Power Converter of the unpaired Bed Frame until the LED on the Power Converter goes out. Then, plug the Power Converter back in. Press any Button on both Remote Controls to complete the pairing.

NOTICE

Wireless Sync is designed to work with two Bed Frames. Connecting more will damage the system.
Fixing Misalignment

If two connected Bed Frames have different saved Memory Positions, pressing a Memory Position Button will cause the Bed Frames to move to different positions. This is called Misalignment. In this case, you must move both Bed Frames to their lowest position.

1. Press the Sleeping Position Button on one Remote Control
2. Wait for both Bed Frames to reach their lowest position
3. The Bed Frames are realigned. Continue using the Bed Frame as normal.

Moving the Bed Frame Up and Down in Wireless Sync Mode

When Wireless Sync Mode is activated, pressing the UP and DOWN Buttons on either of the Remote Controls will move both Bed Frames simultaneously.

Deactivating Wireless Sync Mode

1. Press and hold the Wireless Sync Button on one Remote Control for 3 seconds
2. The Sync Indicator will blink for five seconds
3. When the blinking stops, the Bed Frames will be in Single Mode. If either Remote Control still operates both Bed Frames, repeat the procedure.

Wireless Sync Mode will remain active if the Bed Frame is unplugged and then plugged back in.
Cleaning

To clean the T&N Adjustable Frame, use a dry or slightly damp lint-free cloth to wipe the Bed Frame.

Maintenance

The T&N Adjustable Frame does not require maintenance. If the Bed Frame becomes damaged, or if you are experiencing technical difficulties, please contact Tuft & Needle using the details below:

Tuft & Needle  (877) 842-2586
735 Grand Avenue  support@tn.com
Phoenix, AZ 85007  tn.com

⚠️ WARNING

Moderate risk of death or serious injury through electric shocks
Leaving the Bed Frame plugged in while cleaning it may lead to death or serious injury through electric shocks.
- Use only a dry or slightly damp lint-free cloth to clean the Bed Frame
- Do not allow any of the Bed Frame’s components to become wet during cleaning
- Always unplug the Bed Frame from the mains before cleaning

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<table>
<thead>
<tr>
<th>Behavior</th>
<th>Possible Cause/Solution</th>
</tr>
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</table>
| Remote lights up but the Bed Frame does not respond when Buttons are pressed. | 1. The Bed Frame is not connected properly. Check the power connection  
2. Time-out has been reached due to continuous operation. Do not operate the Bed Frame for at least 6 minutes. This will reset the time-out.  
3. Unplug the Power Converter. Wait until the LED goes out, then plug it back in. |
| Remote does not light up. The Bed Frame does not respond when Buttons are pressed. | Replace the batteries in the Remote Control.                                                                                                          |
| Remote Control defective or lost.                                      | Press the Button on the Power Converter until the Bed Frame is in the Sleeping Position.                                                              |
| Parts of the Bed Frame do not move evenly.                             | Make sure no persons or heavy objects are on the Bed Frame or in the range of moving parts.  
The Bed Frames may be misaligned. Follow the instructions in the section “Fixing Misalignment” to realign the Bed Frames. |
<table>
<thead>
<tr>
<th>Behavior</th>
<th>Possible Cause/Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parts of the Bed Frame remain in an elevated position after a power failure.</td>
<td>If power cannot be restored, an Emergency Lowering is required. Proceed as follows:</td>
</tr>
<tr>
<td></td>
<td>1. Unplug the Power Converter from the mains</td>
</tr>
<tr>
<td></td>
<td>2. Remove the cover of the Power Converter (see Diagram A on next page).</td>
</tr>
<tr>
<td></td>
<td>3. Insert two 9V batteries into the Power Converter. Do not use rechargeable batteries.</td>
</tr>
<tr>
<td></td>
<td>4. Make sure no heavy objects or any person is on the bed or in the range of moving parts.</td>
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<tr>
<td></td>
<td>5. Press the Button on the Power Converter until the Bed Frame reaches the flat position (see Diagram B on next page).</td>
</tr>
<tr>
<td>Remote Control defective or lost.</td>
<td>After this action, the batteries must be replaced. If you store batteries in the power supply as a backup, they must be replaced annually.</td>
</tr>
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<td>Parts of the Bed Frame do not move evenly.</td>
<td>Make sure no persons or heavy objects are on the Bed Frame or in the range of moving parts.</td>
</tr>
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</table>
**WARNING**

*Moderate risk of death or serious injury to children*

Operating the Power Converter or performing an Emergency Lowering using the Button on the Power Converter will override the Child Lock feature. This may lead to death or serious injury to children.

- Keep children away from moving parts
- Do not let children play with the Bed Frame

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**NOTICE**

When an Emergency Lowering is performed, only the Bed Frame connected to the Power Converter will be operated. You will need to perform separate Emergency Lowerings for Bed Frames connected by Wireless Sync. Wireless Sync Mode will be activated again afterwards.
Technical Data
### Property

<table>
<thead>
<tr>
<th></th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input Voltage</td>
<td>100–240 V</td>
</tr>
<tr>
<td>Input Voltage</td>
<td>2.2 A</td>
</tr>
<tr>
<td>Suitable mattress dimensions</td>
<td>Queen 60” × 80”</td>
</tr>
<tr>
<td>Ambient conditions</td>
<td>Indoor use only</td>
</tr>
<tr>
<td>Maximum load</td>
<td>1000 lbs evenly distributed</td>
</tr>
</tbody>
</table>

* Split King Bed Frame is for use solely with two Twin XL-sized mattresses.

**NOTICE**

The permitted maximum load is dependent on input voltage. At the lower end of the input voltage range, maximum load may be reduced. Contact T&N for further details.
Final Disposal
Before disposing of the product, check the types of raw materials used in the Bed Frame and make plans to dispose of them accordingly.

This product should not be disposed of with regular household waste. Adhere to the disposal procedures for the raw materials and components used. Recycle as many parts as possible.

Careless or incorrect disposal may cause irreversible environmental harm. Ensure that measures are taken to protect nature, the environment, and the economy.

Dispose of all materials and parts according to local guidelines and regulations. Ensure that the disposal is lastingly compatible for humans and nature.